

Infrastructure - Bug #8799

Story # 8796 (New): Various issues with service access after upgrade to 18.04

Issues with account info under certain conditions

2019-05-15 00:04 - Dave Vieglaiss

<b>Status:</b>	Closed	<b>Start date:</b>	2019-05-15
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Jing Tao	<b>% Done:</b>	100%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Story Points:</b>	
<b>Milestone:</b>	None		
<b>Product Version:</b>	*		
<b>Description</b> As reported by Bryce on slack:  I'm seeing HTTP 500s when I hit a URL like <a href="https://cn-stage.test.dataone.org/cn/v2/accounts/http%3A%2F%2Forcid.org%2F0000-0002-0381-3766">https://cn-stage.test.dataone.org/cn/v2/accounts/http%3A%2F%2Forcid.org%2F0000-0002-0381-3766</a> and pass in a bearer token. I don't see the 500 when I request the URL w/o a token. In catalina.out I see "Subject not a valid DN: <a href="http://orcid.org/0000-0002-0381-3766">http://orcid.org/0000-0002-0381-3766</a> [org.dataone.service.cn.impl.v2.CNIdentityLDAPImpl]" Hrm, guess that isn't quite right. I passed a token with curl and it worked too. So I'm just seeing the 500s from my browser. You should be able to log into <a href="https://search-stage.test.dataone.org/data">https://search-stage.test.dataone.org/data</a> , try to view your profile, and see the 500s			

History

#1 - 2019-05-15 06:26 - Dave Vieglaiss

- Description updated

#2 - 2019-05-15 16:59 - Jing Tao

It works on search-sandbox and search production. It is only the search-stage issue. Bryce, can you try the search-sandbox and search production as well?

#3 - 2019-05-15 21:04 - Jing Tao

- % Done changed from 0 to 100
- Status changed from New to Closed

The error message on the tomcat log file suggests that there were two httpclient jar files:

SEVERE [ajp-nio-8009-exec-14] org.apache.catalina.core.StandardWrapperValve.invoke Servlet.service() for servlet [d1] in context with path [/cn] threw exception [Handler processing failed; nested exception is java.lang.NoSuchMethodError: org.apache.http.impl.conn.CPool.setValidateAfterInactivity(I)V] with root cause java.lang.NoSuchMethodError:

In the lib, we had those jar files:  
httpclient-4.3.6.jar and httpclient-4.5.2.jar  
httpcore-4.3.3.jar and httpcore-4.4.4.jar

I removed both httpclient-4.5.2.jar and httpcore-4.4.4.jar and it works.  
First I tried to remove httpclient-4.3.6.jar, but our system depends on it.