

## Infrastructure - Bug #8799

Story # 8796 (New): Various issues with service access after upgrade to 18.04

## Issues with account info under certain conditions

2019-05-15 00:04 - Dave Vieglaiss

<b>Status:</b>	Closed	<b>Start date:</b>	2019-05-15
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Jing Tao	<b>% Done:</b>	100%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>			
<b>Milestone:</b>	None	<b>Story Points:</b>	
<b>Product Version:</b>	*		

Description
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As reported by Bryce on slack:

I'm seeing HTTP 500s when I hit a URL like

<https://cn-stage.test.dataone.org/cn/v2/accounts/http%3A%2F%2Fforcid.org%2F0000-0002-0381-3766> and pass in a bearer token. I don't see the 500 when I request the URL w/o a token. In catalina.out I see "Subject not a valid DN:

<http://orcid.org/0000-0002-0381-3766> [org.dataone.service.cn.impl.v2.CNIdentityLDAPImpl]"

Hrm, guess that isn't quite right. I passed a token with curl and it worked too. So I'm just seeing the 500s from my browser. You should be able to log into <https://search-stage.test.dataone.org/data>, try to view your profile, and see the 500s

## History

**#1 - 2019-05-15 06:26 - Dave Vieglaiss**

- *Description updated*

**#2 - 2019-05-15 16:59 - Jing Tao**

It works on search-sandbox and search production. It is only the search-stage issue. Bryce, can you try the search-sandbox and search production as well?

**#3 - 2019-05-15 21:04 - Jing Tao**

- % Done changed from 0 to 100

- Status changed from New to Closed

The error message on the tomcat log file suggests that there were two httpclient jar files:

```
SEVERE [ajp-nio-8009-exec-14] org.apache.catalina.core.StandardWrapperValve.invoke Servlet.service() for servlet [d1] in context with path [/cn]
threw exception [Handler processing failed; nested exception is java.lang.NoSuchMethodError:
org.apache.http.impl.conn.CPool.setValidateAfterInactivity(I)V] with root cause
java.lang.NoSuchMethodError:
```

In the lib, we had those jar files:

httpClient-4.3.6.jar and httpClient-4.5.2.jar

httpcore-4.3.3.jar and httpcore-4.4.4.jar

I removed both httpclient-4.5.2.jar and httpcore-4.4.4.jar and it works.

First I tried to remove `httpclient-4.3.6.jar`, but our system depends on it.