

## Infrastructure - Task #783

### Enable ticket templates to reduce field clutter for tickets

2010-08-12 15:52 - Dave Vieglais

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	High	<b>Due date:</b>	
<b>Assignee:</b>	Dave Vieglais	<b>% Done:</b>	100%
<b>Category:</b>	Support Operations	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	General Operations	<b>Story Points:</b>	
<b>Milestone:</b>	None		
<b>Product Version:</b>	*		

#### Description

Tickets have lots of fields which aren't appropriate for all ticket types and setting default values for fields can be annoying.

Install <http://trac-hacks.org/wiki/TracTicketTemplatePlugin> and see if it helps.

#### History

#1 - 2010-08-12 16:00 - Dave Vieglais

Plugin doesn't offer the desired functionality - appears to useful only for inserting description templates on a per ticket type basis.