

Infrastructure - Bug #6855

User "Begin Login" process on <https://cn-stage-2.test.dataone.org/portal/startRequest?target=/portal/account.jsp> results in Java exception

2015-02-16 17:17 - Mark Servilla

Status:	Closed	Start date:	2015-02-16
Priority:	Normal	Due date:	
Assignee:	Ben Leinfelder	% Done:	100%
Category:	d1_identity_manager	Estimated time:	0.00 hour
Target version:		Story Points:	
Milestone:	None		
Product Version:	*		

Description

When attempting to register as a new user by using the "Begin Login" action at <https://cn-stage-2.test.dataone.org/portal/startRequest?target=/portal/account.jsp> a Java exception is thrown and the following text is displayed in the browser window:

Uh, oh...

There was a problem getting the certificate. Check the server logs...

The stacktrace received was:

Cause:

Message:

The Tomcat stack trace from catalina.out is attached (stack-trace-cn-stage-2.20150216.txt). This issue was first noticed on Thursday 12 February 2015.

History

#1 - 2015-02-16 19:32 - Ben Leinfelder

- Status changed from New to Closed

- % Done changed from 0 to 100

The incorrect myproxy id was being used for the portal buildout. I have corrected this so that STAGE2 uses the correct id (instead of the default production id).

I can login as normal now using the portal.

Files

stack-trace-cn-stage-2.20150216.txt	10.7 KB	2015-02-16	Mark Servilla
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