Infrastructure - Bug #3399

cn.reserveIdentifier occasionally timing out in DEV and STAGE

2012-11-14 19:02 - Rob Nahf

Status:	Closed		**Start date:**	2012-11-14
Priority:	Normal		**Due date:**	2013-01-05
Assignee:	Ben Leinfelder		**% Done:**	100%
Category:	Environment.Development		**Estimated time:**	0.00 hour
Target version:	Sprint-2012.50-Block.6.4			
Milestone:	CCI-1.1		**Story Points:**	
Product Version:	*			

Description

while testing d1_client_r, I'm using reserveIdentifier prior to creating an object, but sometimes it is timing out (after 30 sec) Other times it is very fast. Need to check if it is a round-robin issue (sending traffic to a machine that's down) or a system resource issue on a particular machine or every machine.

History

#1 - 2012-12-12 19:01 - Rob Nahf

- Due date changed from 2012-11-14 to 2013-01-05

- Target version changed from Sprint-2012.44-Block.6.2 to Sprint-2012.50-Block.6.4

#2 - 2012-12-17 20:44 - Rob Nahf

- Subject changed from cn.reserveIdentifier occasionally timing out in dev to cn.reserveIdentifier occasionally timing out in DEV and STAGE

#3 - 2013-01-09 17:14 - Rob Nahf

- Assignee changed from Rob Nahf to Chris Jones

- Milestone changed from None to CCI-1.1

#4 - 2013-01-10 16:26 - Chris Jones

- Assignee changed from Chris Jones to Ben Leinfelder

Assigning to Ben, since he's most familiar with the Identifier service.

#5 - 2013-01-10 17:53 - Ben Leinfelder

Is the client connection to the service where the timeout is happening or is it the service trying to communicate with LDAP that times out?

#6 - 2013-01-15 21:03 - Ben Leinfelder

- Status changed from New to Closed

I ended up having to restart tomcat to get this error to go away. I imagine something happened with the LDAP connection, but not sure why it showed as a timeout. All three cn-dev servers have been "fixed"